



RENTAL AGREEMENT PORTABLE TOILET/PORTOLUX RESTROOM

1. Our standard portable toilet service is performed as often as needed with a monthly minimum of 2 services.
2. Emergency service or tip-overs will result in a \$50-\$100 additional charge based on location and schedule.
3. Please contact us for delivery or removal of the unit and we will schedule it to be picked up on the next available day we are in your area. If removal is needed outside of our normal route schedule, there is an additional charge of \$50
4. Please advise our office where you would like the unit placed during delivery and leave the location clear for service.
5. Do not block access to the rental unit. If the unit is blocked and not available to be serviced, the toilet will not be cleaned and normal service charge will be added to invoice, and toilet will not be serviced until the following scheduled cleaning unless an additional cleaning is ordered at an additional cost.
6. If unit needs to be moved, do not use machinery or heavy equipment to move the unit. Move the unit by hand.
7. Do not damage or impair the unit in any way. Damage beyond regular wear and tear will generate a repair charge based on the cost of the repair. If unit is destroyed there will be a charge for the full cost of the unit.
8. We are available 7 days per week for emergency services. You may reach us by calling 970-867-9437 ex 1 We will respond as quickly as possible. Rival Services LLC appreciates your business.

Terms and Conditions

SERVICE PROVIDER RESPONSIBILITIES

- a. Unit(s) shall be delivered on the date agreed upon by the service provider and customer if weather is permitting.
- b. Units(s) shall be clean and ready for use prior to departure.
- c. If unit(s) are being serviced by the service provider, the customer agrees that the unit(s) will be serviced on the date(s) agreed upon by the service provider and customer. Additional or off-schedule services will be subject to additional fees.
- d. Normal servicing is done Monday-Friday
- e. Unit(s) shall be picked up on the date agreed upon by the service provider and customer.

INCLUDED MATERIALS

- a. Unit(s) shall be delivered with paper, water and hand sanitizer as applicable.
- b. Materials will be replaced as necessary at the time of service.
- c. Additional materials requested prior to the next scheduled service can be provided at an additional fee.

CUSTOMER RESPONSIBILITIES



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- a. The customer shall have a representative present at the time of delivery unless alternative arrangements have been agreed upon prior to delivery.
- b. The customer shall inspect the unit(s) within 24 hours of delivery. If the customer objects to the condition of the unit(s) prior to any use, they must notify the service provider immediately to request replacement unit(s). Requests to swap out unit(s) after 24 hours will be subject to additional fees.
- c. The customer is responsible for trash removal and disposal. If the service provider is required to remove trash from the site, the customer agrees to pay additional fees. We recommend placing garbage cans close to the units for diapers, feminine products, clothes, fast food wrappers, etc.

BILLING/PAYMENTS

- a. Invoices are due on receipt. Invoices 15 days old will be assessed a 2% service charge on monthly balance with a minimum of \$5.00. If payments are not received by the invoice due date, the unit(s) will be picked up.
- b. All month-to-month rentals are billed at the beginning of the month from previous month service.
- c. No Pro-rated adjustment is made for partial monthly use.
- d. ASAP Deliveries will be assessed an additional delivery charge.
- e. Tip overs cleanups will be included for on route services. Off route cleanings will incur additional charges.
- f. Upon need or request units can be staked. If customers move units and damage or loose stakes, they will be charged accordingly.
- g. Should the customer fail to make the agreed-upon payments, service provider may pursue all remedies, including:
 - i. Termination of agreement without notice
 - ii. Repossession of unit(s)
 - iii. Recovery of all monies owed. Customer will be responsible for all costs to recover payment including legal fees and expenses, time involved for service provider, etc.

DAMAGED OR LOST UNITS

- A. Customer is responsible for damage and/or loss of unit(s) while on-site.
- b. Service Provider and customer agree that the customer shall not be responsible to repair unit(s) for ordinary wear and tear. Ordinary wear and tear do not include graffiti or other intentionally made markings.
- c. Customer agrees to notify service provider immediately upon discovery of damaged or lost unit(s).
- d. In the event of a damaged or lost unit(s), customer shall:
 - i. Pay service provider to make repairs
 - ii. Pay service provider for a replacement unit

By signing this contract, the customer acknowledges that he/she has read, understood and agreed to the terms and conditions of this contract. Your signature, initial and continued payment of your invoice constitutes acceptance of these terms.

Customer



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Full Name (please print) _____ Signature

Date _____